

Friends of Rosebank Health Patient Participation Group Tuesday 10th September 2024 Minutes

Chair: Perry Poole (PP)

Present: Jenny Brooker (JB), Susie Graham (SG), Kelly Grinter (KG), Rita Leach (RL), Jon Matthews (JM), Sandra Matthews (SM), Liz Mudway (LM), Dr Jenny Quick (JQ), Christine Rousseau (CR), Jackie Swankie (JS), Dave Walker (DW), Sue Williams (SW), Sybille Wood (SW), Bob Wood (BW)

Apologies: Christine Barnett (CB), Jan Brooks (JB), Michaela Davies (MD), Charles Morgan (CM), Joy Noble (JN), Jan Brooks (JB), Celia Ricaud (CR), Hajra Sidat (HS)

Chair's Report: Due to various commitments, PP has been unable to attend any network meetings. The next meeting is on the 27th September, as PP is on holiday, RL offered to attend in her place.

PP advised that the post run is going well and thanked DW for doing an excellent job of coordinating the rota. SG also thanked DW and advised that this was very much appreciated by both CR and the Practice as a whole as a hugely helpful service to everyone.

Practice Update: An RSV (Respiratory Syncytial Virus) clinic took place on the 1st September for 75-79 year olds, pregnant women and anyone who is severely immuno suppressed. The advice is that the RSV vaccine should not be given at the same time as flu or covid, unless in exceptional circumstances. Anyone meeting the criteria who has not been vaccinated should contact the surgery to book an appointment.

Flu/covid clinics have been arranged on the following dates:

Saturday 5th October

Sunday 6th October

Saturday 19th October

Saturday 26th October

Invitations to book are gradually being sent out, so some patients will have received theirs already, more will be sent out over the coming weeks. Patients should, ideally, use the booking link in the invitation if they can. Alternatively, appointments can be booked at the front desk or over the phone.

DW volunteered to help at the clinic on the 6th October. CR agreed to forward his contact details to Cheryl Lawrence who coordinates the clinic. Anyone else interested in volunteering should let CR know.

New starters:

- Jack Molloy, Care Coordinator
- Trudi Short, Finance Officer
- Helena Monterio, Healthcare Assistant
- Stacey Chandler, Mental Health Nurse
- Kelly McLaughlin, Occupational Therapist
- Kerry Ward, Patient Services Care Coordinator
- Georgina Tomasi, Reception Supervisor
- Lauren O'Donnell, Receptionist
- Dr Lucinda Ryan, Salaried GP
- Mariam Atcha, Urgent Care Practitioner

Kerry McLaughlin, Occupational Therapist: SG advised that the Occupational Therapy project is a joint venture between GHC and Rosebank Health. GHC are managing the project, the data and KM. KM works three days per week, Wednesday and Thursday in the Practice, and Friday from home. KM will arrange clinics for initial assessments and follow up reviews. Her remit is essentially vocational rehabilitation, getting people back into work as quickly as possible with, if necessary, adjustments to enable this to happen. The main criteria are patients who are employed and need help to get back to work, where a second sick note has been requested and it is looking likely that the patient is edging towards long term sickness.

Currently there are 100 patients on KMs caseload, with the majority returning to work. KM will be invited to a PPG meeting once the data has been evaluated, and this can be online if required.

Stroud Road Community Hub: SG advised that the old pharmacy at Rosebank Surgery has been developed into a Community Hub to be used by anyone in the community. The space can be booked by completing an online form that can be downloaded from the website: <https://www.stroudroadcommunityhub.org/>

The space is being used by a wide range of groups. Currently Cheryl Lawrence is managing the bookings.

SM raised concerns that there is nothing similar in Kingsway and felt that such initiatives were always weighted heavily towards the Stroud Road area. It was noted that Fit for life is in Kingsway, Hardwick Village Hall run an art group and Quedgeley Village Hall have lots of events and activities taking place. It was also noted that the Social Prescribers are an excellent source of local knowledge. The Rosebank Health Social Prescribing Facebook page post lots of information about local activities.

BW thanked Sarah Bowyer, one of our Social Prescribers, for the help and support she had given him.

PP commended the Stroud Road Community Hub offering help to manage the bookings diary if needed. SG advised that we have funding for CL to manage the hub in its first year. The ethos is that, currently it is free to use, unless the event is for profit, in which case a fee will be charged. Anyone interested in booking the hub, should let us know.

JB advised that the gardening group will be winding down for the winter. However, the Gloucester Wildlife Club will be at the hub on the 7th November teaching people how to make bird boxes.

NHS App: KG advised that patients are encouraged to use the NHS app to access their text results, book appointments, view their medical records, order prescriptions etc. The process is quicker and means that patients don't have to phone the surgery. It was agreed that we will send out links to patients about how to use the app. PP advised that she will add information to the Hempsted FB page. It was noted that not all patients have smart phones, but if more patients use the app, it makes it easier for those without to call the surgery.

Green initiatives: SG advised that as a green practice we have lots of green initiatives, such as recycling, switching to greener inhalers, installing solar panels, plant based lunches, reducing water usage, creating green spaces, and many more.

PPG notice board: RL and PP agreed to update the notice board at SV surgery. KG will look at space at the other surgeries to establish if there is room for notice boards elsewhere. It was agreed that information regarding the NHS App could be displayed on the screens in the waiting areas.

**Date of next meeting
10th December 2024
Kingsway Health Centre**